

EMSC Program State Reports 2019

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EST 1986 ALABAMA EMSC



KATHERINE DIXON HERT, PROGRAM DIRECTOR

Tenure: 10 years

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PROGRAM LOCATION

Public Health | EMS Bureau

SOCIAL MEDIA

AL EMSC Homepage

/AlabamaEMSC/

@Alabama EMSC

EMSC Projects &	
Collaborative	
Participation	

State Partnership 1997 - Current

Sensory Accommodation Pilot Project: Toolbox & Training Protecting Our Children: Recognizing Child Abuse Training



Pediatric Specific Patient Care Protocols



PROGRAM HOORAYS

2018-2019

- Published in:

Journal of Emergency Medicine Forecast: <u>Connecting School Aged Children with EMS</u> <u>Personnel in an EMS Week/EMSC Day Project</u>

Prehospital Pediatric Care: <u>Ready for Children: Assessing Pediatric Care Coordination</u> <u>and Psychomotor Skills Evaluation in the Prehospital Setting</u>

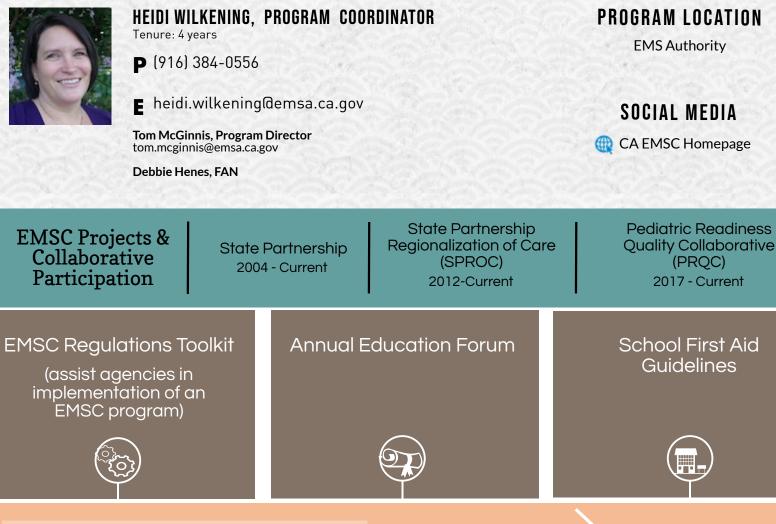
- Produced and presented (3 times) the Increasing Comfort with Sensory Processing Difficulties in Pre-Hospital Setting



EMSC The RSA Tower 201 Monroe St, Ste 1100 Montgomery, AL 36104

EST 1986 CALIFORNIA EMSC





PROGRAM HOORAYS

2018-2019

- EMSC Regulations, effective July 1, 2019 (working on development of an implementation toolkit)
- Next Annual EMSC Educational Forum is November 8, 2019
- California has a large and very engaged EMSC Technical Advisory Committee



10901 Gold Center Drive, Ste 400 Rancho Cordova, CA, 95670

EST 1992 COLORADO ForChild EMSC olorado **STACEY QUESADA, PROGRAM MANAGER PROGRAM LOCATION** Tenure: 9 months **D** (303) 724-2565 School of Medicine stacey.quesada@ucdenver.edu SOCIAL MEDIA Kathleen Adelgais, Program Director kathleen.adelgais@childrenscolorado.org CO EMSC Homepage Angelique Ferayorni, FAN @EMSCColorado eclipseexperts@gmail.com **EMSC** Projects & **Facility Recognition** State Partnership Collaborative Collaborative 2003 - Current Participation 2016-2017 Colorado Pediatric Colorado Pediatric

Preparedness for the Emergency Room (COPPER)

Simulation-based Outreach and Education

Colorado Pediatric Emergency Care Coordinator Program (COPECC)

(in development)



PROGRAM HOORAYS

- Launched a steering committee for our pediatric readiness recognition program, known as COPPER, to help define the categories, criteria, incentives, and review process.
- Dispatched our mobile simulation lab to several regions across the state. As a result, were able to provide high-quality, hands-on pediatric training to a large number of EMS providers.
- Recruited a new FAN representative, Dr. Angelique Ferayorni, who not only has a background in pediatric emergency medicine but is also a board certified patient advocate. We are excited about the passion and expertise she will bring to our program.



EST 1997 DELAWARE

EMSC



CRYSTAL MALLORY, PROGRAM MANAGER

Tenure: 2 years

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PROGRAM LOCATION Public Health | EMS Bureau

SOCIAL MEDIA

DE EMSC Homepage



PROGRAM HOORAYS

2018-2019

- 100% hospital recognition program up-to level IV (free standing ERs) x 7 years with 2 reverts
- Successful and productive Quarterly Advisory and Quality meetings with active chairs and metrics being measured and improved
- We have education within our meetings (case studies), we have simulation started last year in our site visits for educational purposes, and we have two top of the line all day sim lab training for ALS and BLS at our level one pediatric hospital



230 Loder Dr. Smyrna, DE 19977

DISTRI COLU	M B I A sc	District of Columbia District of Columbia Envices for Children BROGRAM LOCATION
Tenure: 3 months	FRUURAM MANAUER	Hospital
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EMSC Projects & Collaborative Participation	State Partnership 2004 - Current	Facility Recognition Collaborative 2016-2017
Program Focus Area: Regional Pediatric Readiness (assessing current status)	Program Focus Area: Transfer Agreements and Guidelines Review/Renew (strengthening network & updating language)	Program Focus Area: Pediatric Disaster Preparedness (developing a pediatric surge plan)
PROGRAM HOO	RAYS	

- We hired a new Program Manager (me) this year to grow the program and increase awareness
- We are in the process of developing a brand new EMSC-DC website on our own server which would allow us to to post more content on a consistent basis.
- We received a proclamation from the mayor declaring May 22nd EMS for Children Day in Washington, DC



EST 1987

EMSC



KARIN NG, PROGRAM MANAGER Tenure: 3 months

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PROGRAM LOCATION

Public Health | EMS Bureau

SOCIAL MEDIA

EMSC Homepage

EMSC Projects & Collaborative Participation

Program Focus Area:

Collaboration with EMS

and Trauma Councils

Program Focus Area: Pediatric Equipment

State Partnership

1997 - Current

Program Focus Area: Training & Continuing Education





PROGRAM HOORAYS

2018-2019

- Achieved 100% response for the recent performance measure survey conducted in 2018
- The EMSC Advisory Committee was established and held the first meeting in early 2019
- Received input from EMSC partners for best use of funds



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EST 1994

EMSC



EVELYN LYONS, PROGRAM MANAGER

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PROGRAM LOCATION

Children's Hospital (in collaboration with Illinois Dept of Public Health, Division of EMS)

SOCIAL MEDIA

IL EMSC Homepage

EMSC Projects & Collaborative Participation

State Partnership 1997 - Current Pediatric Readiness Quality Collaborative (PRQC) 2018-Current

Pediatric Seizures Educational Module, 4th Edition Caring for Children During Disasters: Decontamination Educational Module



Pediatric Disaster Preparedness Guidelines for Hospitals, 3rd Edition



PROGRAM HOORAYS

2018-2019

- Over 100 hospitals participate in the Illinois EMSC pediatric facility recognition program; responsible for designating a Pediatric Quality Coordinator who conducts pediatric quality initiatives within their ED.

- Developed a Functional and Access Needs (FAN) annex for our State Medical Disaster Plan, which identifies the needs of vulnerable populations in a disaster (including children, pregnant women, homeless, non-English speaking, etc) and outlines specific strategies for addressing those needs.

- Continues to sponsor a 3-day School Nurse Emergency Care (SNEC) course, which provides hundreds of school nurses each year with education on appropriate assessment, triaging and treatment of the acutely ill or injured student; comprised of lectures, skill stations and interactive discussion, and is well received by school nurses throughout the state.



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		2009 ANA	Emergency Medical Services for Children
	EM	SC	PROGRAM LOCATION School of Medicine
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	Kimberly Mears, FAN kmears114@sbcglobal.n	et	IndianaEMSC
Collabo	rojects & orative pation	State Partnership 1999 - Current	Facility Recognition Collaborative 2016-2017
(3 affiliate hos	QC pitals with Riley pital as Trainer)	School Nurse Emergency Course (completions: 589 nurses online; 194 nurses in person)	Pediatric Surge Annex (in development & in collaboration with Dept. of Health Division of Preparedness)
PROGR	AM HOO	RAYS	
2018-2019		Facility Recognition Application Launch Dispital based PECC-included in propose Il agent	
	- 97% of EMS age	ncies are reporting to NEMSIS version 3	.4



EST 1988 KANSAS EMSC

PROGRAM COORDINATOR - VACANT

Wendy O'Hare, Program Director

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PROGRAM LOCATION

Public Health | Department of Health & Environment

SOCIAL MEDIA

KS EMSC Homepage

EMSC Projects & Collaborative Participation

State Partnership 1997 - Current Facility Recognition Collaborative (FRC) 2016-2017 Pediatric Readiness Quality Collaborative (PRQC) 2017-Current

CT Algorithm for Mild Head Injury (resource for emergency departments)



Weight Conversion Cards (resource for ambulances and emergency departments)



Pediatric Transfer Guidebook

(resource for emergency departments)



PROGRAM HOORAYS

2018-2019

- Developed CT Card resource for EDs

- Developed Transfer Guideline Resource Book
- Developed weight conversion cards. Each ambulance in KS has a card available and each ED has a book of tear-off sheets which are given to parents after their child is treated. These tear-off sheets assist parents in the dosage of medications.



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EST 1989 LOUISIANA



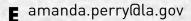
EMSC



AMANDA PERRY, PROGRAM MANAGER

Tenure: 2 years

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PROGRAM LOCATION

Public Health | Family Health Bureau

SOCIAL MEDIA

LA EMSC Homepage

EMSC Projects & Collaborative Participation

State Partnership 1996 - Current

Program Focus Area: Pediatric Disaster Preparedness

Program Focus Area: Community Awareness & **Prevention Initiatives**



Program Focus Area: Healthcare Provider **Education & Skill Building**







PROGRAM HOORAYS

2018-2019

- Louisiana's EMSC Program Manager participates on the Healthcare Committees of the Governor's Taskforce for Human Trafficking Prevention
- EMSC sponsored an Active Shooter in Childcare Centers training. Over 120 childcare providers registered across Louisiana!
- We had 100% response rate in the 2018 hospital survey, setting the bar high for future surveys!



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EST 1993

MASSACHUSETTS



EMSC



JEFF DOYLE, PROGRAM DIRECTOR Tenure: 3 years

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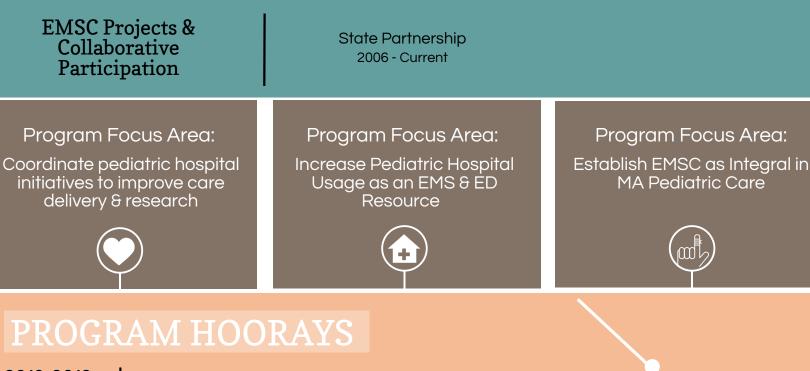
Suzanne Gottlieb, FAN suzanne.gottlieb@state.ma.us

PROGRAM LOCATION

Public Health | Community Health & Prevention Bureau

SOCIAL MEDIA

MA EMSC Homepage



- The implementation of 5 EMS simulation and education days in collaboration with each of the pediatric hospitals
- Recruitment of representation for each of pediatric hospitals on the EMSC advisory board
- EMSC participation in ASPR RDHR grant and disaster preparedness



EST 1995 MONTANA

EMSC



PROGRAM LOCATION

Public Health | EMS & Trauma Systems Program

SOCIAL MEDIA

MT EMSC Homepage

Montana PECCs

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EMSC Projects & Collaborative Participation

State Partnership 1997 - Current State Partnership Regionalization of Care (SPROC) 2012-Current Pediatric Emergency Care Coordinator Learning Collaborative (PECCLC) 2016-2017

Pediatric Facility Recognition Criteria (New and Renewal) Pediatric EMS Prehospital Recognition Program Pediatric Scenario Guidebook with Checklists







PROGRAM HOORAYS

2018-2019

- Development and initiation of the MT Prehospital Pediatric Recognition Program

- Development of the Renewal Pediatric Facility Recognition Program
- Pediatric Emergency Care Coordinator Learning Collaborative (PECCLC) Grant and the increase of 82 PECCs within MT EMS Agencies



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EST 1992 NEW HAMPSHIRE

EMSC



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PROGRAM LOCATION

Teaching Hospital (associated with Geisel School of Medicine)

SOCIAL MEDIA

NH EMSC Homepage

@NHpediatricEMS

Program Focus:

EMSC Projects &

Collaborative

Participation

Child Passenger Safety in Rural EMS Areas Impacts

State Partnership

1997 - Current

(community ED outreach and training to improve statewide pediatric emergency care)



Program Focus: PECCs in EDs



PROGRAM HOORAYS

2018-2019

- CPS for rural EMS equipment giveaway to ensure kids across the state are transported as safely as possible. Equipment distribution and training happening at NH EMSC's 1st annual North Country Injury Prevention Event in August '19
- Our ImPACTS-Dartmouth family continues to grow: our new bundle of SimBaby joy arrived in late March. The program continues to do outreach simulation training in New Hampshire and Vermont
- Went from having 0% of its Emergency Departments with an assigned PECC to 70%



c/o Emergency Department 1 Medical Center Pkwy Lebanon, NH 03756

NEW M	1996 EXIC sc	;0	NM BEMS for CHILDREN
Image: Strain of the strain			PROGRAM LOCATION School of Medicine SOCIAL MEDIA M EMSC HomepageM EMSC HomepageM ChildReady
	- Current Region	e Partnership alization of Care (SPROC) 012-Current	Facility Recognition Collaborative (FRC) 2016 -2017
Safe Transport of Children (documents & PPT)	EMSC Patient & Centered Care I		Child Ready Web Talks

PROGRAM HOORAYS

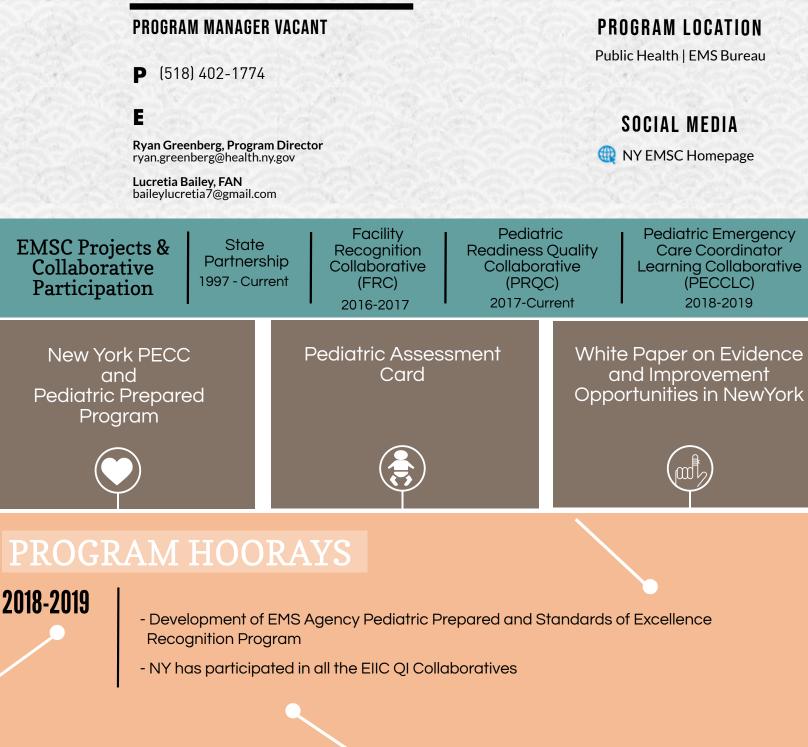
- Participating in the PECCLC was a great opportunity to hone in on our prehospital providers and develop a grassroots process for NM Pediatric Champions and EMS recognition levels
- NM EMSC Child Ready programs finally completed a tiered recognition system for both hospital and EMS systems that is online and adaptable to the specific needs of the providers and communities engaging in pediatric preparedness
- We have engaged a core group of EMS providers from a variety of services and levels from across NM to become our Pediatric "Super" Champions who are spearheading the further development of PECCs in New Mexico and disseminating resources to their communities



EST 1986 NEW YORK



EMSC





EMSC 875 Central Avenue Albany, NY 12186

EST 2006 NORTH NORTH DAKOTA Be Legendary."

EMSC



SAM HARRISON, PROGRAM MANAGER

Tenure: 3 months

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PROGRAM LOCATION

Health

Public Health | EMS Bureau

SOCIAL MEDIA

ND EMSC Homepage

EMSC Projects & Collaborative Participation

State Partnership 2006 - Current

Program Focus Area: Safe Sleep

Program Focus Area: PECARN Pediatric Head Injury/Trauma Algorithm

Program Focus Area: Distance Learning & Training Opportunities



PROGRAM HOORAYS

- Provided pediatric CT scan education to providers and hospitals in North Dakota. Education was done two different times via video conference.
- In April of 2018, ND EMSC presented on car seat safety at the statewide EMS conference. This education reached approximately 50-60 people.
- Provided support and assistance to the pediatric symposium that our HECC region held in Sioux City, IA. Approximately 50 EMT's, RN's, and EMR's attended.



EST 1986 OREGON

EMSC



RACHEL FORD, MPH, PROGRAM MANAGER

Tenure: 3 years

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EMSC Projects & Collaborative Participation

Program Focus Area: Establish EMSC

State Partnership

1997 - Current

(inclusion of EMSC priorities in





PROGRAM LOCATION

Public Health | EMS & Trauma Systems Program

SOCIAL MEDIA

OR EMSC Homepage

Pediatric Readiness Quality Collaborative (PRQC) 2018-Current

Pediatric Assessment

(laminated 1-page resource for ambulances)

Permanence

OR Administrative Rules)



Communication Cards

(durable for both prehospital & hospital)



PROGRAM HOORAYS

2018-2019

- We have 18 Oregon and 2 Southwest Washington hospitals participating in a training and/or affiliate role for the Pediatric Readiness Quality Collaborative project.

- We have partnered with the Oregon Office of Rural Health to expand the provision of Simulation Resource Team trainings to rural and frontier ciritcal access hospitals. These trainings support hospitals in the development of sustainable hospital-based simulation teams.



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EST 1994 PENNSYLVANIA



EMSC

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EMSC Projects & Collaborative	te Partnership (SP) 1997 - Current P Regionalization of Care (SPROC) 1998 - Current	ative Coordinator Learning Collaborative (PECCLC)
PECC Website and Resources	Pediatric Voluntary Recognition Program	Safe Transport of Children Algorithm

PROGRAM HOORAYS

2018-2019

- Addition of PECC requirement to the Pediatric Voluntary Recognition Program

- Expanded available education for Child Passenger Safety Technician Courses for EMS



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PEHSC 600 Wilson Lane Suite 101 Mechanicsburg, PA 17055

EST 1997 PUERTO RICO

EMSC



PROGRAM LOCATION

School of Medicine

SOCIAL MEDIA



Emergencias Médicas Pediátricas de PR



WANDA ARBELO, PROGRAM MANAGER Tenure: 15 years

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Ms. Ruth Pimentel (FAN) pimentelruth16@gmail.com

EMSC Projects & Collaborative Participation

Program Focus Area: **PECC Pilot Project**

State Partnership

1997 - Current

Program Focus Area: **Injury Prevention** Campaigns



Program Focus Area:

PALS & PEPP Courses



PROGRAM HOORAYS

2018-2019

- The PR EMSC program has identified potential PECC volunteers. A PECC subcommittee has been formed with a pilot project in Arecibo
- Continuing education and training for EMS providers through Simulation workshops



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	EST	1996	
RHC		ISC	Emergency Medical Services for Children. RHODE ISLAND
	CAKULINA KUBEKIS Tenure: 6 years P (401) 222-259	SANTANA, PROGRAM MANAGER	PROGRAM LOCATION
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EMSC Pi Collabo Partici	orative	State Partnership 1997 - Current	Pediatric Emergency Care Coordinator Learning Collaborative 2018-2019
Program Fo Pediatric S	ocus Area: imulation	PECC Toolkit	Program Focus Area: Pediatric Education Series
PROGR	AM HOC	RAYS	
2018-2019	- Participated in	the PECC Learning Collaborative; now h a PECC and 62 out of our 88 agencies (tr	

- agencies with a PECC and 62 out of our 88 agencies (transporting and nontransporting) with a PECC
- 25 PECCs completed 50 hours of pediatric training over 3 months
- The state of Rhode Island is now a Targeted Issues grantee and a PECARN node site grantee



EST 1994 SOUTH CAROLINA

EMSC



KAREN MOORE, PROGRAM MANAGER Tenure: 5 years

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Jacqueline Stoller, FAN



PROGRAM LOCATION

Public Health | EMS Bureau

SOCIAL MEDIA

Reference Science Scie

EMSC Projects & Collaborative Participation	State Partnership 1997 - Current	Facility Recognition Collaborative 2016-2017	
Pediatric Ready Hospital Recognition	Program Focus Area: Pediatric Disaster Preparedness & Pediatric Trauma and Transport	State Pediatric Trauma and Injury Prevention Symposium	
PROGRAM HO	ORAYS		
2018-2019 - Implemented a Pediatric Trauma Transport Protocol			
- Establishing	a working group for EMS Pediatric Ready		



2600 Bull St Columbia, SC 29201

EST 1993 SOUTH DAKOTA EMSC

COROLLA LAUCK, PROGRAM DIRECTOR



PROGRAM LOCATION

School of Medicine (University of South Dakota)

SOCIAL MEDIA

SD EMSC Homepage

/SDEMSforChildren

EMSC Projects & Collaborative Participation

Communication Aids

(Apgar, abuse and reporting, suicide/behavioral health,

normal vitals, GCS, burns)

Robust Safety & Injury Prevention Programs

State Partnership

1997 - Current

Tenure: 3 years

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Rachel Lamfers, FAN

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Pediatric Emergency Care Champions

(47 agencies currently have designated a PECC)



PROGRAM HOORAYS

- Colors and Kids: length based tape with scenarios and skills training in ED's; distributed over \$350,000 in equipment and provided training to 4,500+ healthcare providers
- Sustainability: Started a 501(c)(3) Alliance Benefiting Children of SD (abc-SD)
- Continue collaborative partnership efforts with DOH (State Trauma, Office of EMS, Regional Healthcare Coalitions), Sanford Poison, SD ENA, SD School Nurses Association, HECC, EMS agencies, critical access hospitals, and rural/frontier urgent care clinics.



	EST	1994	
TE	NNI	ESSEE	CECA CONTRACTOR CHILDREN'S EMERGENCY CARE ALLIANCE
		hdvumc.org m Director rg	PROGRAM LOCATION School of Medicine BOCIAL MEDIA Image: I
EMSC Pr Collabo Partici	orative	State Partnership 1999 - Current	Pediatric Readiness Quality Collaborative (PRQC) 2017-Current
	elines iles Document)	High Fidelity Simulators for CRPC Coordinators	Medication Dosing Tool for Pediatrics
PROGRAM HOORAYS			

2018-2019

- Star of Life Award Ceremony: Annual recognition ceremony of a positive outcome EMS run that unites the EMS personnel with the patient they treated

- Conference on Pediatric Updates: Annual Update in Acute & Emergency Care Pediatrics Conference



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ТЕХ		
E M FATMA DIOUF, PROGRAM Tenure: 8 months P (832) 824-3672 E fdiouf@bcm.ed		PROGRAM LOCATION School of Medicine SOCIAL MEDIA
E Houndbern.ed Brian Bassham, MD, FAA bsbassha@texaschildren Katherine Nordstrom@txp: EMSC Projects & Collaborative Participation	A P, Program Director s.org AN	 TXEMSC Homepage @TxEMS4Children @TexasEMSC Pediatric Readiness Quality Collaborative (PRQC) 2017-Current
Program Focus Area: Hospital Pediatric Readiness	Program Focus Area: Prehospital Pediatric Readiness	Program Focus Area: Establish Permanence of EMSC
	DAVC	

PROGRAM HOORAYS

2018-2019

- We were able to fully re-staff the program and revive all programatic activities.
- We were able to reignite interest in our EMS Recognition Program and recognized 2 major EMS agencies through the program. Additional applications from 3 agencies are currently underway.
- We kicked off our statewide PECC campaign by making contact our current PECCs on file and by presenting at 3 meetings with large attendances.



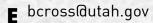
1102 Bates Ave Suite 1850 Houston, TX 77030

EST 1989 UTAH EMSC



BRETT CROSS, PROGRAM DIRECTOR Tenure: 1 month

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Whitney Levano, FAN wannjohnson@gmail.com

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PROGRAM LOCATION

Public Health | EMS Bureau

SOCIAL MEDIA

UT EMSC Homepage

EMSC Projects & Collaborative Participation

State Partnership 1997 - Current

EMSC Connects Newsletter

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Toolkits Contact: Tia Dickson (tdickson@utah.gov)



PETOS

Contact: Tia Dickson (tdickson@utah.gov)



PROGRAM HOORAYS

2018-2019

- Conducted annual EMSC County Coordinator workshop

- Conducted monthly PETOS On line pediatric education

- Development of Utah Pediatric Trauma Network



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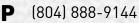
EST 1997 VIRGINIA

EMSC



DAVE EDWARDS, PROGRAM COORDINATOR

Tenure: 12 years



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PROGRAM LOCATION

Department of Health | Office of EMS

SOCIAL MEDIA

VA EMSC Homepage

EMSC Projects & Collaborative Participation

E

State Partnership 1999 - Current

Safe Transport of Children

DARE to Prepare

(emergency preparedness video for those dependent upon powered medical equipment facing loss of electricity)



Pediatric Disaster Preparedness



PROGRAM HOORAYS

- Solidified a permanent pediatric track at the annual Virginia EMS Symposium (6 days of continuing education with over 1,800 EMS providers and world-class instructors)
- Integrated EMSC input into newly reorganized state trauma system committees; designated an additional Level I Pediatric Trauma Center (we now have 3)
- Continue to purchase and distribute child restraint systems to EMS agencies needing help in pursuing more appropriate methods of restraint for children being transported



EST 1999 VIRGIN ISLANDS

EMSC



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Jacqueline Greenidge-Payne, FAN



PROGRAM LOCATION

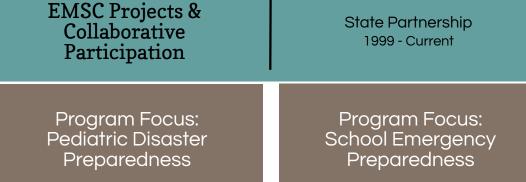
Public Health | EMS Bureau

SOCIAL MEDIA

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Program Focus: Hospital Pediatric Readiness







PROGRAM HOORAYS

2018-2019

- Visits to Schools throughout the territory
- Deployment of our Social Media Accounts
- Creation of our EMSC VI Logo



Virgin Islands Department of Health 3500 Estate Richmond Christiansted, VI 00820

EST 1989 VERMONT

EMSC



MERRILL PINE, PROGRAM MANAGER Tenure: 6 months

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PROGRAM LOCATION

Dept. of Health | Office of EMS

SOCIAL MEDIA

🙀 VT EMSC Homepage



PROGRAM HOORAYS

2018-2019

- 100% of emergency departments in Vermont have a designated Pediatric Emergency Care Coordinator
- Holding a PECC Orientation at the 2019 Vermont EMS Conference
- New Advisory Committee Members: Second FAN Representative and Hospital Association Representative



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EST 1988 WASHINGTON



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MATT NELSON, PROGRAM DIRECTOR

Tenure: 5.5 years **P** (360) 236-2816

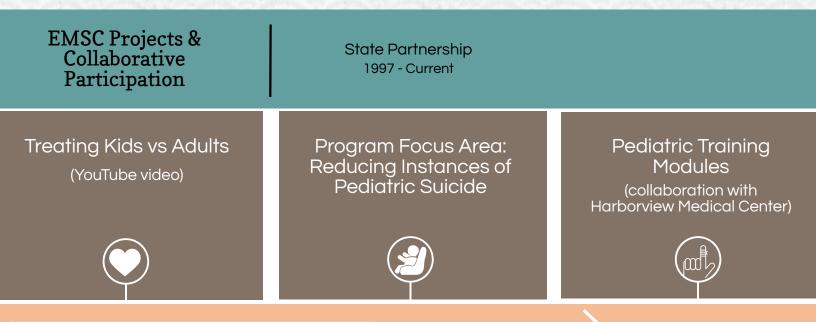
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PROGRAM LOCATION

Public Health | EMS Bureau

SOCIAL MEDIA

🙀 WA EMSC Homepage



PROGRAM HOORAYS

- Further expanded pediatric technical advisory committee membership
- Deep dive into 2013 Pediatric Readiness data and presented to Washington State EMS and Trauma steering committee
- Statewide data analysis and resolution towards reducing pediatric suicide



EST 1987 WISCONSIN

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ERICA KANE, PROGRAM MANAGER

Tenure: 3 years

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EMSC Projects & Collaborative Participation

State Partnership 1997 - Current Pediatric Readiness Quality Collaborative (PRQC) 2017 - Current Prehospital Emergency Care Coordinator Learning Collaborative (PECCLC) 2018 - 2019

Services for Children WISCONSIN ★Children's Health

Alliance of Wisconsin

PROGRAM LOCATION

Children's Health Alliance of Wisconsin (in collaboration with the EMS Bureau)

SOCIAL MEDIA

WI EMSC Homepage

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Pediatric Comfort Kits Emergency Reference Cards Pediatric Weight Conversion Cards





PROGRAM HOORAYS

2018-2019

- Participated in the PECC Learning Collaborative and recruited 37 new PECCs.
- Established a PRQC team of trainers, 11 community emergency departments.
- Recruited a 2nd Family Representative who is very engaged and excited to advocate for children with special health care needs.



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