

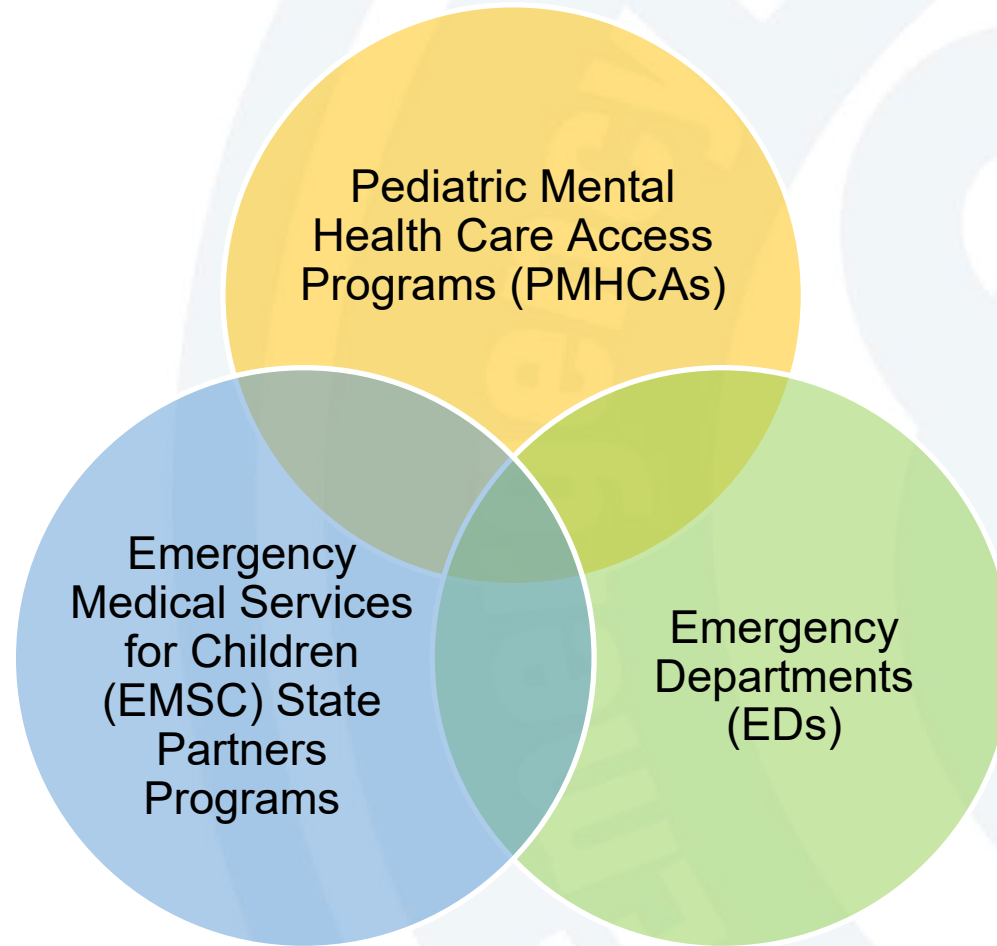
Pediatric Mental Health Care Access (PMHCA) QI Collaborative

April, 2024

Agenda:

- QI Collaborative SMART aim and Measures concept overview
- PMHCA teams share their Aims and Measures
- QI Collaborative Next Steps

February Collaborative Meeting Recap and Welcome Back!



Today Objectives:

PMHCA Teams

- Identify a specific area SMART aim
- Current measures identification and measures resources available

PMHCA Teleconsultation (Provider-to-Provider)

- Engaging with ED providers by offering provider-to-provider consultation.
- Consultation may look like...
 - Guidance on specific screenings for pediatric patients
 - Medication management
 - Guidance on discharge and safety planning
 - Hosting weekly “office hours” with a mental health specialist



What is a SMART Aim?

- **S**pecific
- **M**easurable
- **A**chievable
- **R**ealistic
- **T**ime-bound



- An aim statement is a clear, explicit summary of what your team hopes to achieve over a specific amount of time including the magnitude of change you will achieve
- Narrower and more measurable than Global Aim

Example:

SMART AIM

Increase the percentage of suicide screenings at Hospital ED from 10% to 90% by June 2025.

Measures Used in Health Care

- Donabedian Framework



Teams Discussion and Q&A



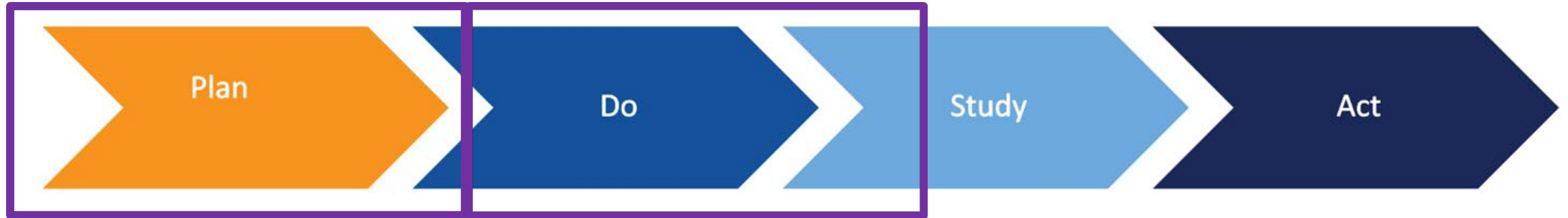
EMSC
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Collaboratives

Next Steps:

- PDSA Plan Do Study Act/Learn cycles with the changes you are measuring
- Key Driver Diagram Drafting
- https://media.emscimprovement.center/documents/EMS240118_DriverDiagram_240122.pdf

Plan □ Do □ Study □ Act

https://media.emscimprovement.center/documents/EMS240126_ImprovementTemplate_240126.pdf



- **Adopt an implementation plan**

- Develop SMART Aim
- Select a change strategy

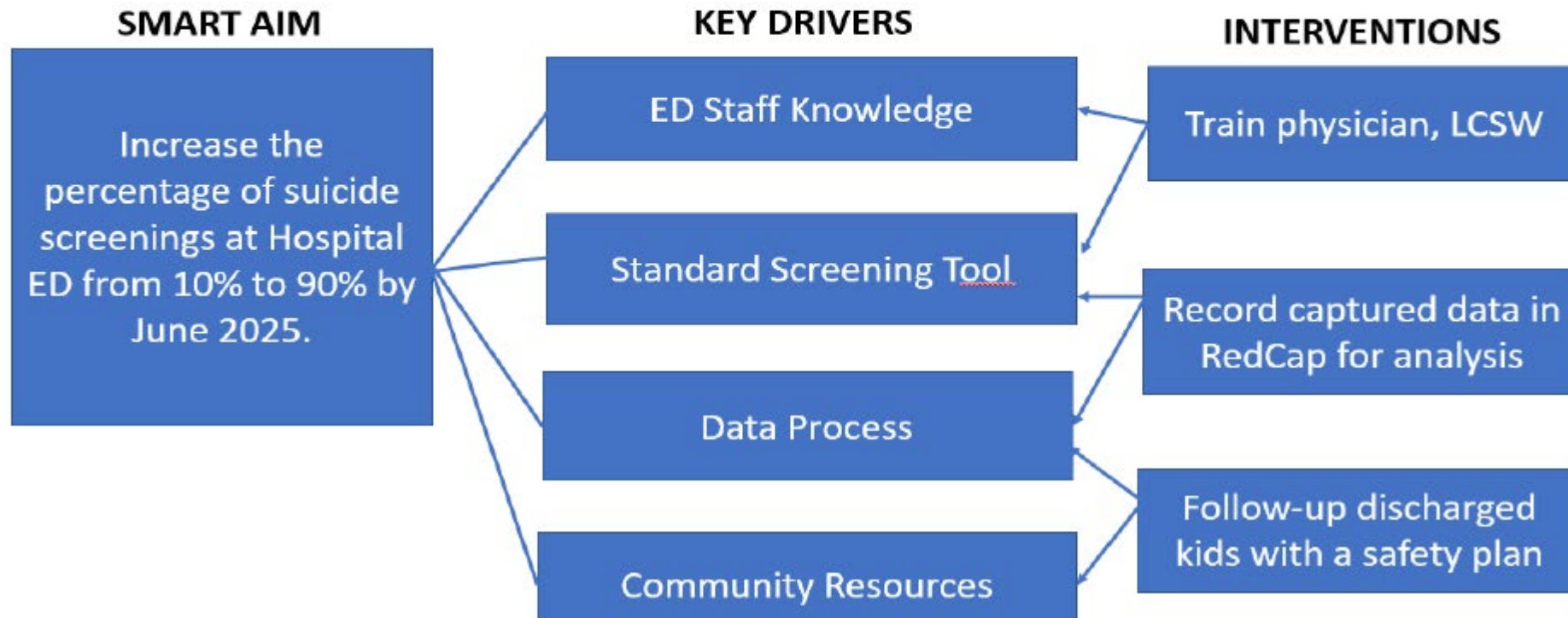
- Put the plan into action

- Rapid test of change

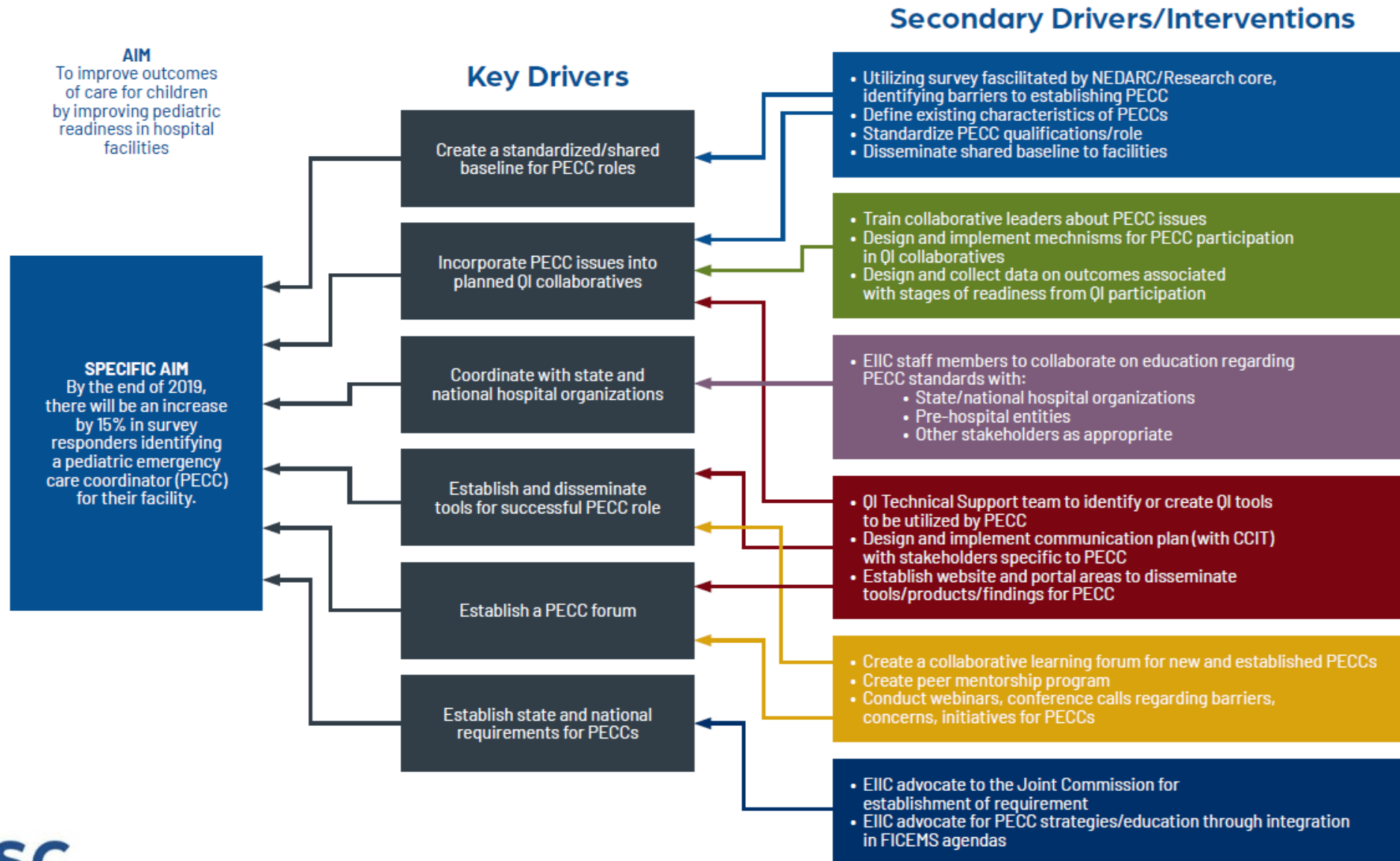
- Assess the outcome and evaluate your performance

- Consider: Was it successful? What feedback was gathered?

- Adapt or abandon the change process and implement another PDSA cycle



EMSC PERFORMANCE MEASURE KEY DRIVER DIAGRAM



April Collaborative Sessions

- **Today: April 4** - PMHCA Provider-to-Provider Consultation-Projects | 2-3 PM ET
- **April 18** - PMHCA Mental Health Services (Community Resource ED Connections) | 2-3 PM ET
- **April 25-** PMHCA Education and Training (Provider-Specific) Projects | 2-3 PM ET

Upcoming Webinars/Office Hours:

- **May 2** - Office Hours: Meet with Data Analyst – Data Platforms Considerations | 3- PM ET
- **May 7** – Pediatric Needs During Times of Disaster – Part 2 with Trevor Covington | 2-3 PM ET
- **May 14** - Presenting Your Work Publicly – How to Create an Abstract for a Publication and A Poster Presentation with Dr. Snyder | 4 -5 PM ET
- **May 21**– Emergency Department Provider Insights on Pediatric Mental Health Role of the PMHCA with Ann Dietrich. | 3-4PM ET
- **June 13** -Tutorial Webinar: PMHCA ED Expansion Toolkit Tutorial – Installation Phase with Oklahoma PMHCA | 2-3 PM ET
- **June 25** - Office Hours: Meet with a QI Coach-Key Driver Diagram drafting and PDSA assistance - prep for July Meeting in Cleveland- | 3-5 PM ET



Pre-Registration Reminder: Cleveland Meeting

For PMHCAs Meeting, pre-registration was due by April 1st.

Dates: July 22-24, 2024

Location: Downtown Cleveland

Website:





Thank you for your participation!