



### Emergency Medical Services for Children Innovation and Improvement Center (EIIIC)

EIIIC leverages quality improvement science and the experimental knowledge of its co-lead organizations: The University of Texas at Austin Dell Medical School and University Hospitals Rainbow Babies and Children's as well as partners at Yale University, Baylor College of Medicine, and The Lundquist Institute.

EIIIC Mission: Optimize outcomes for children across the emergency care continuum by leveraging quality improvement science and multidisciplinary, multisystem collaboration. Our website has many resources, including our pre-hospital toolkit, telehealth resources, guidance on pediatric agitation, and our ED STOP Suicide Collaborative with associated recordings. Please check us out at:

<https://emscimprovement.center/about/>

### Announcing the PMHCA Technical Assistance Toolkit

We are thrilled to announce the launch of EIIIC's Pediatric Mental Health Care Access ([PMHCA](#)) [Technical Assistance Toolkit](#). This toolkit will help teams navigate the process of working with emergency care providers. It also provides guidance on how to apply quality improvement (QI) methods to identify areas of improvement, create implementation plans, and measure change efforts. [Learn more.](#)



### A Q&A with Michigan's MC3 PMHCA Program



This past month, we sat down with Anne Kramer, LMSW, of the [MC3](#) program, based out of Michigan, for a Q&A discussion. We hope that these discussions allow PMHCAs to engage directly with other organizations to share information about their program wins and challenges.

**What has been the most successful accomplishment of your PMHCA program to date?** Programmatically, our most tremendous success has been implementing MC3 services statewide with

consultation, resources, and education available to providers and developing a model that is adaptive for the school and emergency services settings. [Read the full discussion here.](#)

### Save the Date!

Want to learn more about the MC3 program and its ED expansion work? Join us for an upcoming webinar.

**March 5 | Tutorial: PMHCA ED Expansion Toolkit Tutorial – Exploration Phase with Michigan PMHCA | [Meeting Link](#)**

### Upcoming Technical Assistance

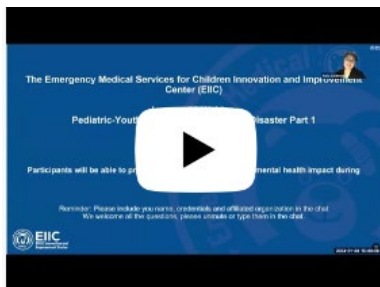
These webinars are open to all PMHCA teams! Participants can ask questions, make comments, and interact with the presenter and other PMHCA teams. These webinars offer a versatile and accessible platform for communication and collaboration.

Date(s)	Event	Time (ET) / Zoom link
Mar 5	Tutorial: PMHCA ED Expansion Toolkit Tutorial – Exploration Phase with Michigan PMHCA	2pm - 3pm ET / <a href="#">Zoom link</a>
Mar 19	Webinar: Making Telehealth Work in the Emergency Department – North Carolina’s Statewide Telepsychiatry Program (NC-STeP)	2pm - 3pm ET / <a href="#">Zoom link</a>
Mar 26	Office Hour: Meet with a QI Coach and Data Analyst	3pm - 5pm ET / <a href="#">Zoom link</a>



**Check out TA Webinars & Events for all PMHCAs!**

### Previous EIC TA Webinars on YouTube



**January 30 - [Watch the webinar](#)** featuring Trevor Covington. In this discussion, Trevor discusses the things that happen infrequently but are extremely consequential and are the most dangerous. These are the things that we are often unaware of and are unprepared for and are motivated to ignore them. In many ways, pediatric patients and a pediatric mass casualty incident represent that high-impact, low-frequency disaster for many facilities.



**February 1 – [Watch this informal webinar](#)** where quality improvement (QI) coaches answered PMHCA participants’ questions regarding QI methods and strategies. Participants learned about setting a SMART aim, developing a plan to reach favorable outcomes, and ensuring ongoing success in expanding their work into emergency departments.

## PMHCA Quality Improvement (QI) Collaborative Launch

Join us for the first PMHCA ED Expansion Quality Improvement (QI) Collaborative on [Thursday, February 22](#).

This collaborative aims to create a learning community of PMHCAs focused on providing mental and behavioral health resources and services in emergency departments. Teams will focus on identifying projects for their ED expansion efforts or exploration.



If you are interested in learning more about the collaborative or would like to join, please email [Anna.Goldman@UHhospitals.org](mailto:Anna.Goldman@UHhospitals.org) or visit the [EIIIC website](#).

To learn more about QI collaboratives and the science behind them, visit our website: <https://emscimprovement.center/collaboratives/>

### 2024 QI Collaborative Calendar

<b>February 22 Webinar:</b> EIIIC's PMHCA QI Collaborative Meeting – Project Overview <i>Audience: All PMHCA teams, EMSC State Partners, and Emergency Departments</i>	1pm - 2:30pm ET / <a href="#">Zoom link</a>
<b>April 4 Focused Working Session:</b> PMHCA Provider-to-Provider Consultation-Focused Projects (Washington PMHCA) <i>Audience: PMHCA Collaborative Members Only</i>	2pm - 3pm ET / <a href="#">Zoom link</a>

[See the Full Schedule](#)

### Attention Participating QI Collaborative Teams

**EIIIC's PMHCA Regional Meeting in Cleveland: Aspire to Measure | July 22 – 24, 2024|**  
More details and registration [coming soon](#).

If you have questions on any of the above topics or would like more information about the EIIIC's work, please reach out to [Anna Goldman](#).

### Funding Acknowledgements

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