Leveraging Your Greatest Resource: PEOPLE!



2023 ALL-GRANTEE MEETING

CULTIVATING COMMUNITY GROWING COLLABORATION

Speaker Disclosure

The speakers have no financial interests or relationships to disclose.



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Who's here with us today?

- 1 State Partnership Project Director
- 2 State Partnership Program Manager
- 3 State Partnership FAN
- 4 Other SP Team Member
- 5 PECARN Team Member
- 6 PPN Team Member
- 7 Anybody else?





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What is your role in EMSC?

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Recruiting, Engaging and Retaining your EMSC Advisory Committee Members





Core Members

- 1. Nurse with emergency pediatric experience*
- 2. Physician with pediatric training*
- 3. Emergency physician*
- 4. EMT or paramedic who is currently a practicing, ground-level prehospital practitioner*
- 5. State EMS office representative
- 6. EMSC Project Director
- 7. EMSC Program Manager
- 8. Family Representative*



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Other Members to Consider

- Hospital association representative
- State trauma manager
- EMS training manager
- Tribal EMS representative
- EMS data manager
- ED data manager
- School nurse
- Ambulance association representative
- Child death review representative

- Fire-based EMS representative
- Police representative
- Bioterrorism representative
- Disaster preparedness representative
- Parent-teacher association representative
- MCH Title V representative
- Highway safety representative
- Legislator



Who is on your Advisory Committee?

Poll





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Who is on your Advisory Committee?

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DC Advisory Members

- EMS state agency representative
- Physician with pediatric training
- Emergency physician
- EMT or Paramedic
- Hospital association representative
- Fire-based EMS representative
- EMS training manager
- Disaster preparedness representative
- Bioterrorism representative



Maryland PEMAC

- 8 core members
- Additional members
- Transitions
- In-person welcome
 - Mini orientation
 - Portfolio
 - ACRONYM guide
 - Meeting materials





When it goes wrong...

I don't know what my role is.

I do not have the time to attend these meetings. I don't show up (and I don't find anyone to fill in for my role).

I don't know what's expected of me.

I am not involved in any projects.

I am not engaged in the discussion.

I can't articulate what EMSC is or does.

I am a liaison but I never share information. I always have my camera off and don't respond when called upon for input.



When it goes right!

I received a Welcome Packet with helpful information about EMSC and my role on the Advisory Committee.

I understand my role and who or what I represent. If I cannot attend a meeting, I find a replacement to fill my role when possible.

The work we do is meaningful.

My perspective is valued and important.

I understand what is being asked of me as a member of the Advisory Committee.

I understand why we're here and what we're trying to accomplish.



Engagement



Family Advisory Network

FAN Representation and Engagement on your EMSC Team





Recruiting

- What are you hoping the FAN will bring to your team?
- Lead FAN? Supportive FAN? Team of FANs?
- Special population represented?
- Reflective of diversity of community and programs
- Build redundancies
- Be up front about expectations



Engaging

- Orientation, onboarding process
- Get to know each other
- Connect and communicate
- Engage and involve
- Comfort Zone
- I will meet you where you are.





Retaining

- Match interests to initiatives
- Build on great work
- Look for the win-win
- Not just "one more thing"
- Sustainability
- Get creative
- Motivation beyond money?





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Panel Discussion





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Audience Q&A Session

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What is one thing you can take away from this presentation to benefit your program?





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