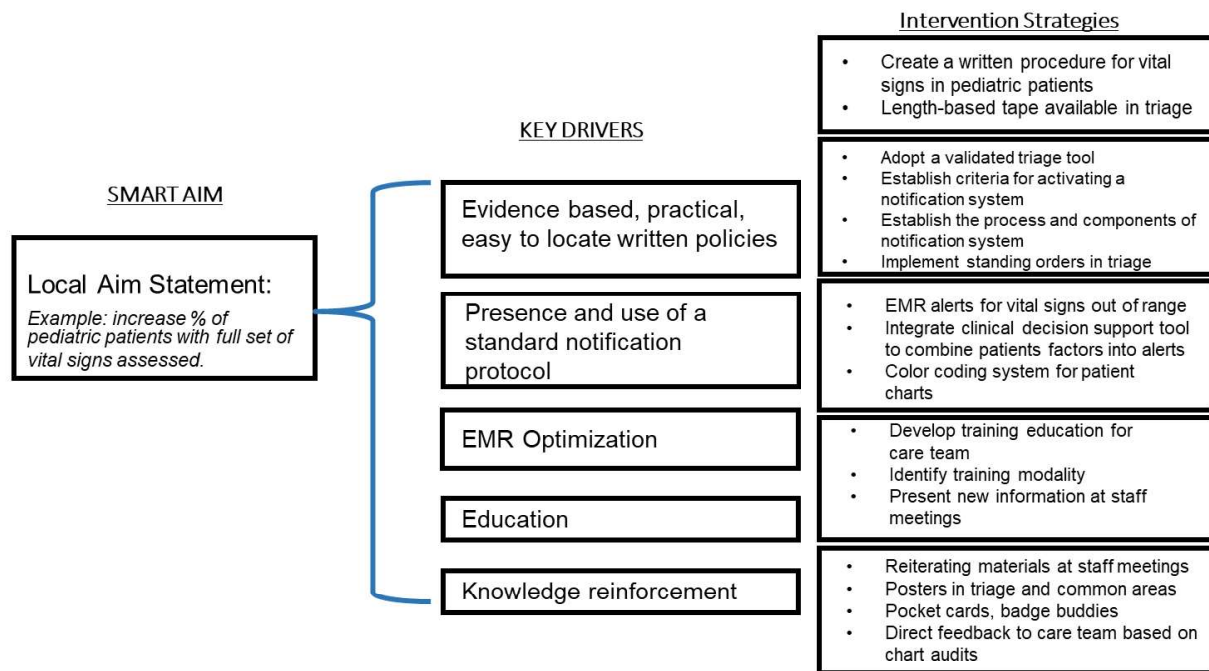


Key Driver Diagram

The Driver Diagram (or Key Driver Diagram) is a visual tool used to display what “drives” the work in achieving the project aim. Driver diagrams help to convey the work a team is doing to achieve their goals. Drivers represent the “what”, whereas change strategies represent the “how.” Drivers are items that contribute to achieving the project’s aim. These include primary drivers (items that directly contribute to achieving the aim, oftentimes called Key Drivers), and secondary drivers (components of primary drivers that do not directly impact the aim). Connected to these drivers are the change strategies that the team will use. It can be helpful to think about drivers as living within common buckets: people, resources, environment, methods (e.g.,\ communications or education), and technology. Above is an example of a driver diagram.¹



References

1. *How to improve: IHI*. Institute for Healthcare Improvement. (n.d.). Retrieved February 28, 2023, from <https://www.ihl.org/resources/Pages/HowtoImprove/default.aspx>