

Pediatric Readiness Recognition Program Collaborative

July 26, 2023



EMSC
Quality Improvement
Collaboratives



Acknowledgement

- The EMS for Children Innovation and Improvement Center is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award (U07MC37471) totaling \$3M with 0 percent financed with nongovernmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov).
- The Pediatric Pandemic Network is supported in part by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of cooperative agreements U11MC43532 and U11MC45814 with 0 percent financed with nongovernmental sources. The content presented here is that of the authors and does not necessarily represent the official views of, nor an endorsement by HRSA, HHS, or the U.S. Government. For more information, visit [HRSA.gov](https://www.hrsa.gov).



Thank you for
joining!



Session is
being recorded
and posted
online along
with slides



Utilize the Q&A
feature to ask
questions



Discussion will
follow
presentation

Today's Agenda



How does pediatric readiness and recognition fit together?



Where to start?



Why are SP Managers joining the PRRP?



What's Next?

How does pediatric readiness and recognition fit together?

Katherine (Kate) Remick, MD, FAAP, FACEP, FAEMS
Associate Professor, Department of Pediatrics and Surgery

Associate Chair for Quality, Innovation, and Outreach
Co-Director, National EMS for Children Innovation and Improvement Center

Medical Director, San Marcos Hays County EMS System
Executive Director, National Pediatric Readiness Quality Initiative





NPRP Assessment

Tool for identifying gaps in pediatric readiness across all EDs

NPRP Toolkit and Checklist

Resources for addressing gaps identified by the assessment

ED-focused QI Collaboratives

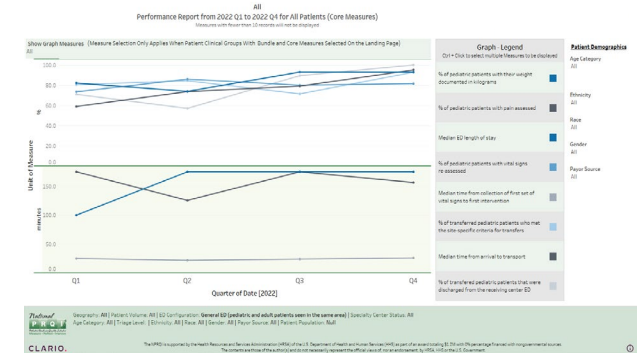
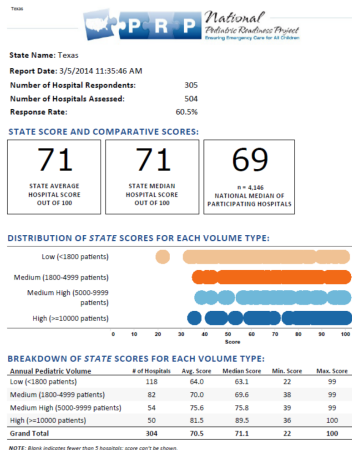
Forums for developing, implementing, and sharing care improvement strategies

NPRQI

Web-based analytics portal to assess quality of clinical care processes

Facility Recognition Programs

State-based programs that recognize EDs for their pediatric readiness based on state-specific criteria





PPRP Assessment

Tool for identifying gaps in pediatric readiness across all EMS agencies



PPRP Toolkit and Checklist

Resources for addressing gaps identified by the assessment



EMS-Focused QI Collaboratives

Forums for developing, implementing, and sharing care improvement strategies



NEMESIS Dashboards

Web-based analytics portal to assess quality of clinical care processes



EMS Recognition Programs

State-based programs that recognize EMS agencies for their pediatric readiness based on state-specific criteria



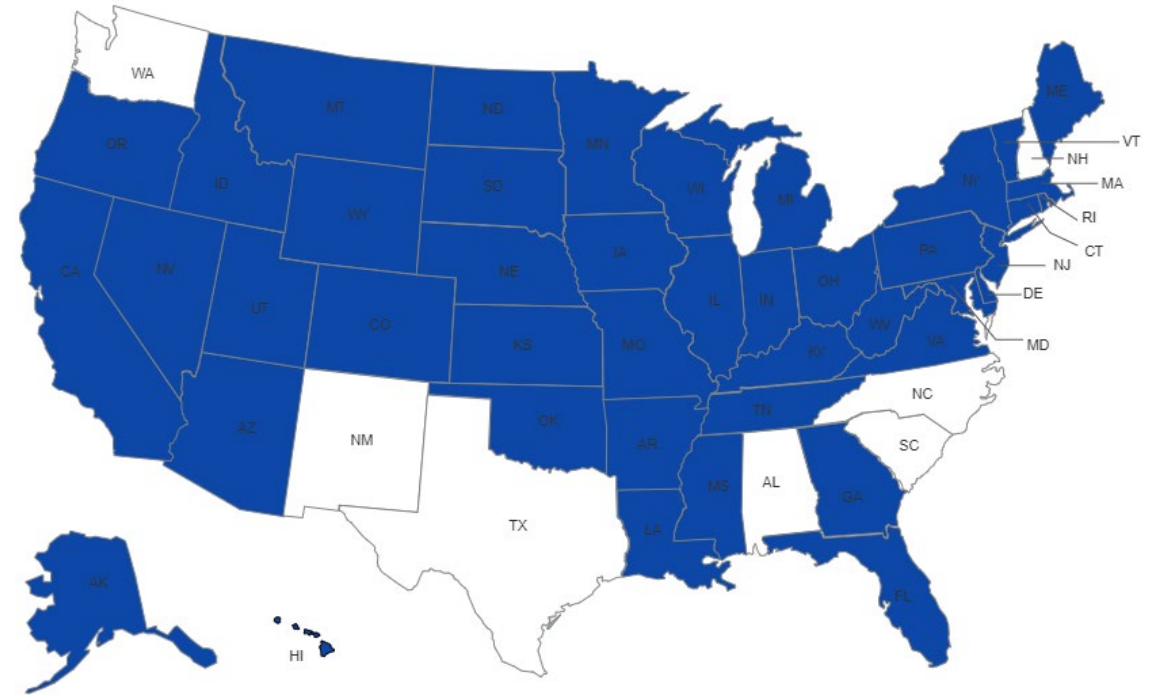
National



Prehospital Pediatric Readiness Project
Ensuring Emergency Care for All Children

Pediatric Readiness Recognition Programs Collaborative

- 16- month Collaborative
September 2023- December 2024
- Resources to be provided to assist in the development/enhancement of ED and EMS recognition programs



American Samoa, District of Columbia, Guam, Northern Mariana Islands, Palau, Puerto Rico, U.S. Virgin Islands

Where to Start?

Utilizing the 5 phases of development

Rachael Alter, BA

Prehospital Domain Co-Lead &
State Partnership Domain Lead



EMSC
Quality Improvement
Collaboratives



Phases of Development

0

No Progress

1

Research

2

Development

3

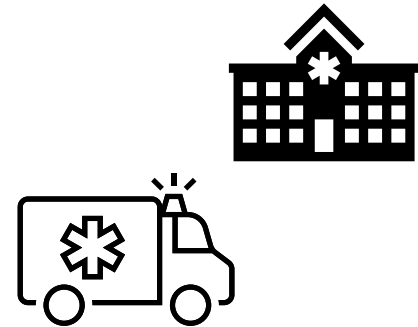
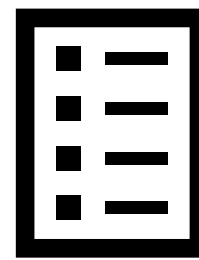
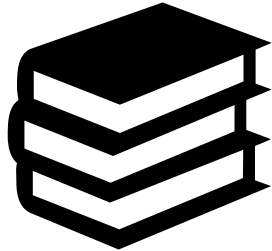
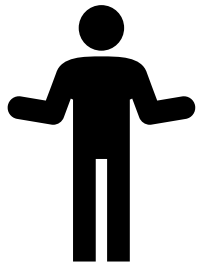
Process/
Plan

4

Pilot

5

Formal
Recognition



Research (Phase 1)

- Gain an understanding of state systems
- Identify partners
- Consider performing a SWOT analysis
- Action plan & timeline



Development (Phase 2)

- Review other state programs
- Determine criteria
- Define verification process



Process (Phase 3)

- Identify program characteristics
- Gain partner agreement
- Develop implementation plan & timeline
- Outline workflow for designation process



Pilot & Formal Recognition (Phase 4 & 5)

- Develop pilot process
- Formal program launch (woo hoo!)



Why are SP managers joining the collaborative?

Margo Knefelkamp, MBA
Program Manager, Indiana Emergency
Medical Services for Children

Morgan Scaggs, BHS, NRP Health
Program Administrator, KY EMS for
Children

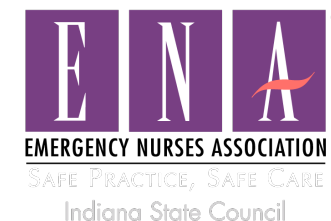




Margo Knefelkamp

Voluntary 2-tier Program (3rd tier may be developed post pilot evaluation)

- 132 Emergency Departments, 34 CAHs (2 closures, 3rd set to close)
- 92 counties-76 wholly or partial rural
- 7.1 million residents
- 36, 418 square miles



Current State: ED Recognition Program

- 2 Indiana ED's recognized Feb. 2020
- 1 application reviewed and back with ED to address missing criteria
- 1 application received last month and under review
- 17 applications requested by EDs
- 3 Indiana hospitals verified by IL will start IN application this fall





Morgan Scaggs

ED and EMS Recognition Programs

- Both Established in 2018
- 120 Counties
- Population Approx. 4.5 million
- 100 Hospitals
- 157 EMS Agencies



Single Tier Programs

ED Recognition

- Focus on Pediatric Ready Emergency Department
- We use the JPS as overall criteria with accommodations or exceptions as deemed appropriate by committee
- Steering Committee
- Pre-review questionnaire and policies
- Site Visit Team – 3 people
- 3-year recognition with a virtual site visit option for renewal (in-person again at 6 years)
- 11 of 100 hospitals recognized

EMS Recognition

- Meet criteria = Yes/No
- Program handbook, criteria based on PMs
- Focus group to develop initial plan
- 1-year recognition with annual application and reporting
- Option for site visit by Program Manager
- Certificate and Decals for ambulances
- Attend Board/Council meetings on request (1 time per service)
- 36 of 157 agencies recognized

Current State

Impact from COVID-19

- Some slow down for EMS, application period Jan-Mar - 2020 completed just prior to pandemic lock-down
 - 2021 Lost 4 but gained 4 new services
 - 2022 +6
 - 2023 +6
- Major delays for ED program
 - April 2020 site visit completed in Sept 2021
 - 2022 4 new facilities recognized

KBEMS move from KCTCS back to state government

- No access to grant funds for almost 6 months
- Complete change in internal processes for purchasing, reimbursement, and compensating site visit team
- Retroactive contracts for prior work in progress
- Must develop bid criteria and personal services contracts for future site visitors





KYEMSC and PPN Trauma and Burn Hub

- Dr. Fallat over both projects
- KYEMSC played a role in finding PPN Hub Manager
- Many opportunities to collaborate and share information
 - Program to program
 - Contact lists, background info, introductions
 - Distribution networks
 - In-state, multi-state
 - KYEMSC Basecamp, SMEs
 - Shared projects
 - Supporting EDs in pediatric readiness
 - Supplemental grant project → PPN QI project



What's next?

Lisa Gray, MHA, BSN, RN, CPN,
TCRN

Co-Lead Trauma and Hospital
Domains, EMSC Innovation and
Improvement Center



Environmental Scan

- This environmental scan will be used to assess "current state" of recognition programs (in process and active) across the country
- It will help identify barriers and facilitators to recognition programs in the context of the EMSC national priority areas



Environmental Scan

- Red Cap Survey
- 2 sets of questions: Prehospital recognition programs and Hospital recognition programs in your state/territory



Tell us about your team

Contact Information for Your Multidisciplinary Team			
Access Types	Examples		
Invites to PRRP-sponsored meetings	Invites to learning sessions and educational webinars		
PRRP Correspondences	Newsletters and Reminders		
State/Territory-Specific Messages	Messages regarding local participation or data-related questions		
First Name	Last Name	Email Address	Access Type (select all that apply)
<input type="text"/>	<input type="text"/>	: <input type="text"/>	<input type="checkbox"/> Invites to PRRP-sponsored meetings <input type="checkbox"/> PRRP Correspondences <input type="checkbox"/> Site-Specific Messages
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Invites to PRRP-sponsored meetings <input type="checkbox"/> PRRP Correspondences <input type="checkbox"/> Site-Specific Messages
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Invites to PRRP-sponsored meetings <input type="checkbox"/> PRRP Correspondences <input type="checkbox"/> Site-Specific Messages



Summary of Questions

- Is your recognition program active or a work in progress?
- Phase of development
- Application process
- Criteria
- Verification process
- Support and Enablers/Barriers
- Feel free to use text boxes to include information about your programs that you think are important!



- Survey link will be sent to you Friday (7/28)
- Deadline for completion: AUGUST 11th
- At the AGM, you will receive a report to help you connect to other similar programs
- Please email collaboratives@emscimprovement.center with questions!

What to expect during the 2023 All-Grantee Meeting



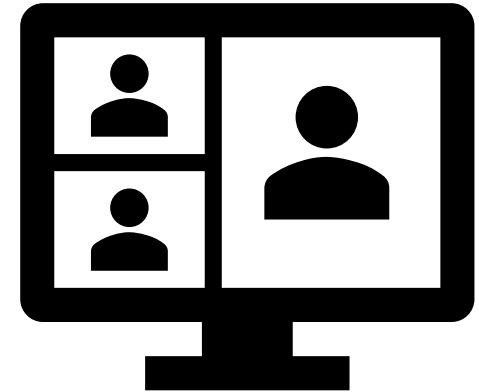
Collaborative Kickoff Event during the Preconference Session (9/11)

- Participate in interactive activities
- Networking
- Start developing plans for implementation/improvement



PRRP Collaborative (September 2023-December 2024)

- Monthly collaborative sessions on the 3rd Thursday (1330-1500 CT)
- To support state/territory efforts in developing and enhancing ED and EMS recognition programs
- Topics to include:
 - Quality improvement
 - Communications
 - Sustainability
 - And more



Next Steps



Q&A Session



Thank you!

For additional questions, contact us:
collaboratives@emscimprovement.center



EMSC
Quality Improvement
Collaboratives

