

# ED STOP Suicide QI Collaborative

Session #4  
May 4, 2023



**EIIC**  
EMSC Innovation and  
Improvement Center

# Funding Acknowledgements

This EMS for Children Innovation and Improvement Center is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award (U07MC37471) totaling \$3M with 0 percent financed with nongovernmental sources.

The Pediatric Mental Health Care Access Technical Assistance Program is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award (U4LMC47054) totaling \$1M with 0 percent financed with nongovernmental sources.

**The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government.**

# Collaborative Session 4 - Change Strategies

**REMINDER: Nurses and social workers MUST add first/last names into MAIN Collaborative Session room chat feature at beginning and complete evaluation via link at end of session to secure contact hours/CE.**

- 1. Large Group Session (15 minutes)**
  - Quality Improvement and Change Strategies
- 2. Breakout Groups: Project Updates and Best Practices (1 hr)**
- 3. Return to Large Group for Discussion and Next Steps (15 min)**
  - Identify one or two Model Strategy/Lessons Learned; Decide who will Report for your Group
  - Starting with Breakout Group #8 - The Suicide Squashers



**Please stay until the end of the session to complete the session evaluation poll. Thank you!**

# Objectives

After participating in this collaborative session, attendees will be able to:

1. Identify QI change strategies to help move project work forward
2. Report on updates specific to your team's QI project
3. Identify 1-2 best practices/lessons learned for project implementation
4. Understand how to access leadership for support
5. Describe steps to prepare for Collaborative Session #5 on June 1, 2023



**Please stay until the end of the session to complete the session evaluation poll. Thank you!**

# SMART Aim

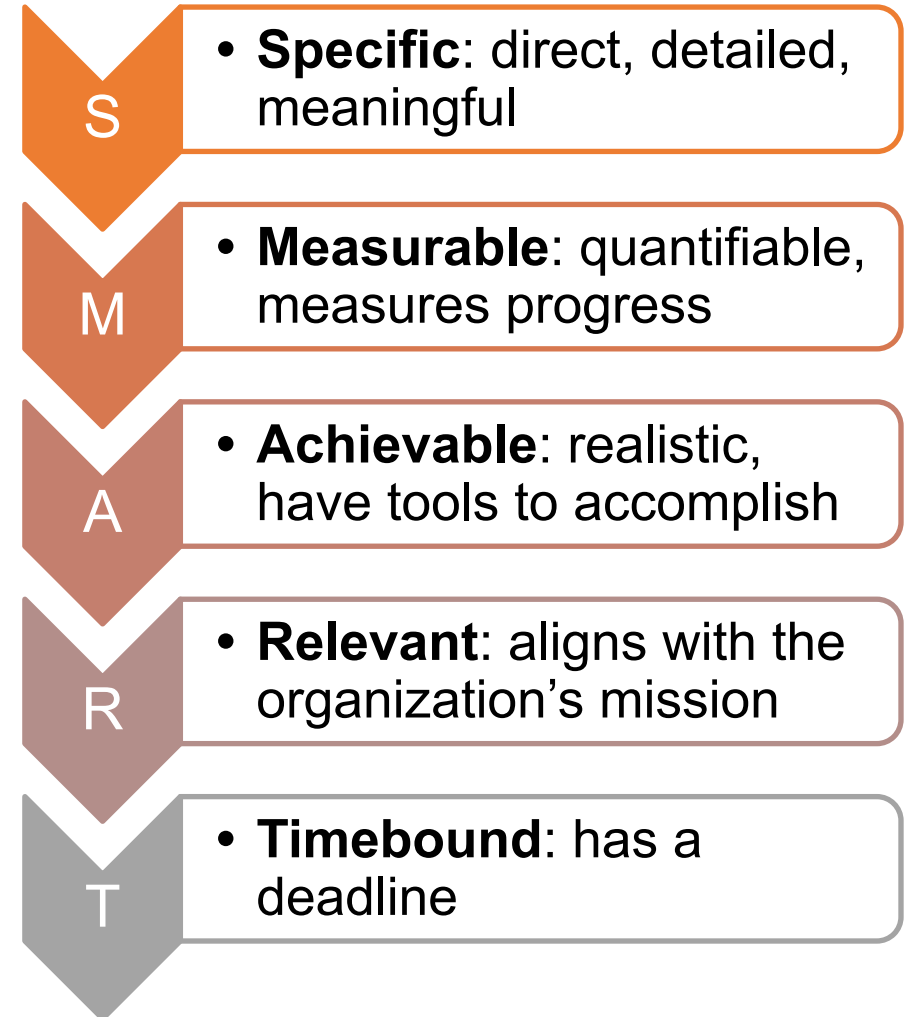
Your aim statement will define the change/improvement you want to make

## EXAMPLES:

*By May 31, 2023, we will have an approved clinical care pathway that aligns with Critical Crossroads.*

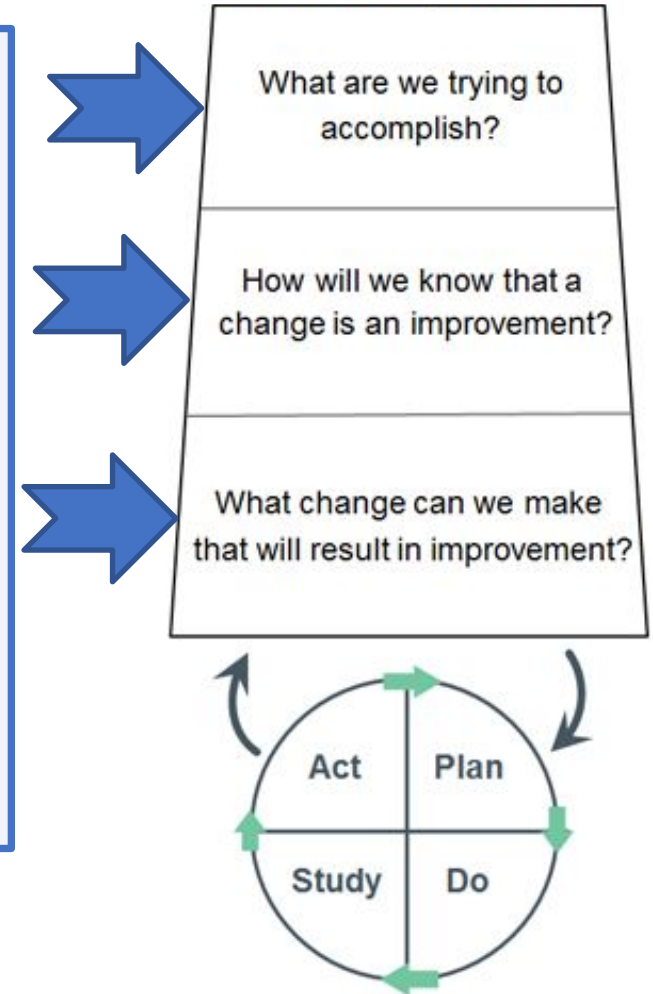
*By November 1, 2023, 100% of staff will be trained on how to use the validated suicide screening tool in the pediatric population.*

*By December 31, 2023, we will have developed and implemented a standing order set for children who screen high risk for suicide.*

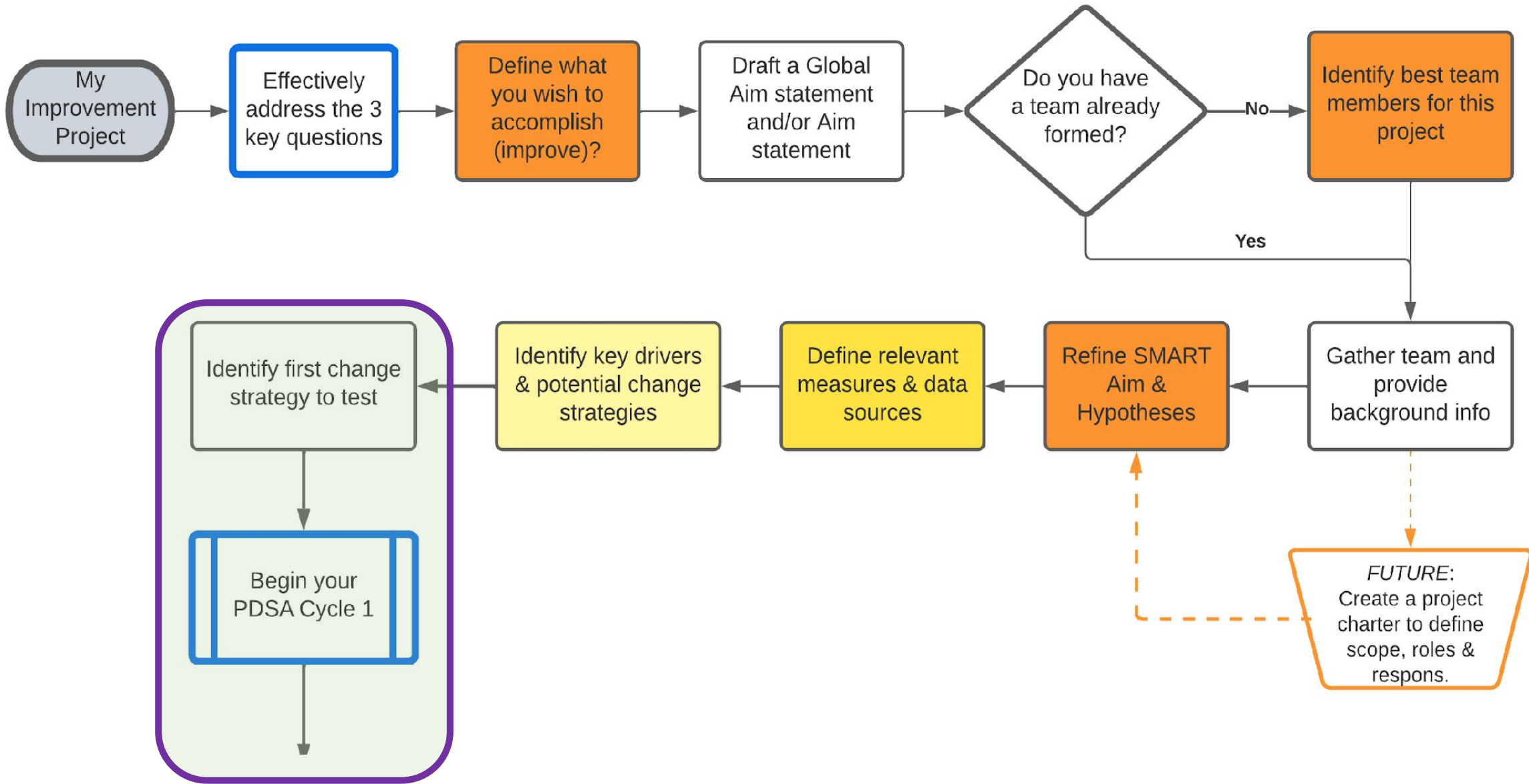


# Change Strategies: 3 Key Questions

- **Aim** – What change do you seek? By how much? By when?
- **Measures** – Is this change an improvement? Measure types – Structural, Process, Outcomes?
- **Changes** – What changes/strategies will achieve the aim? Can these be measured?

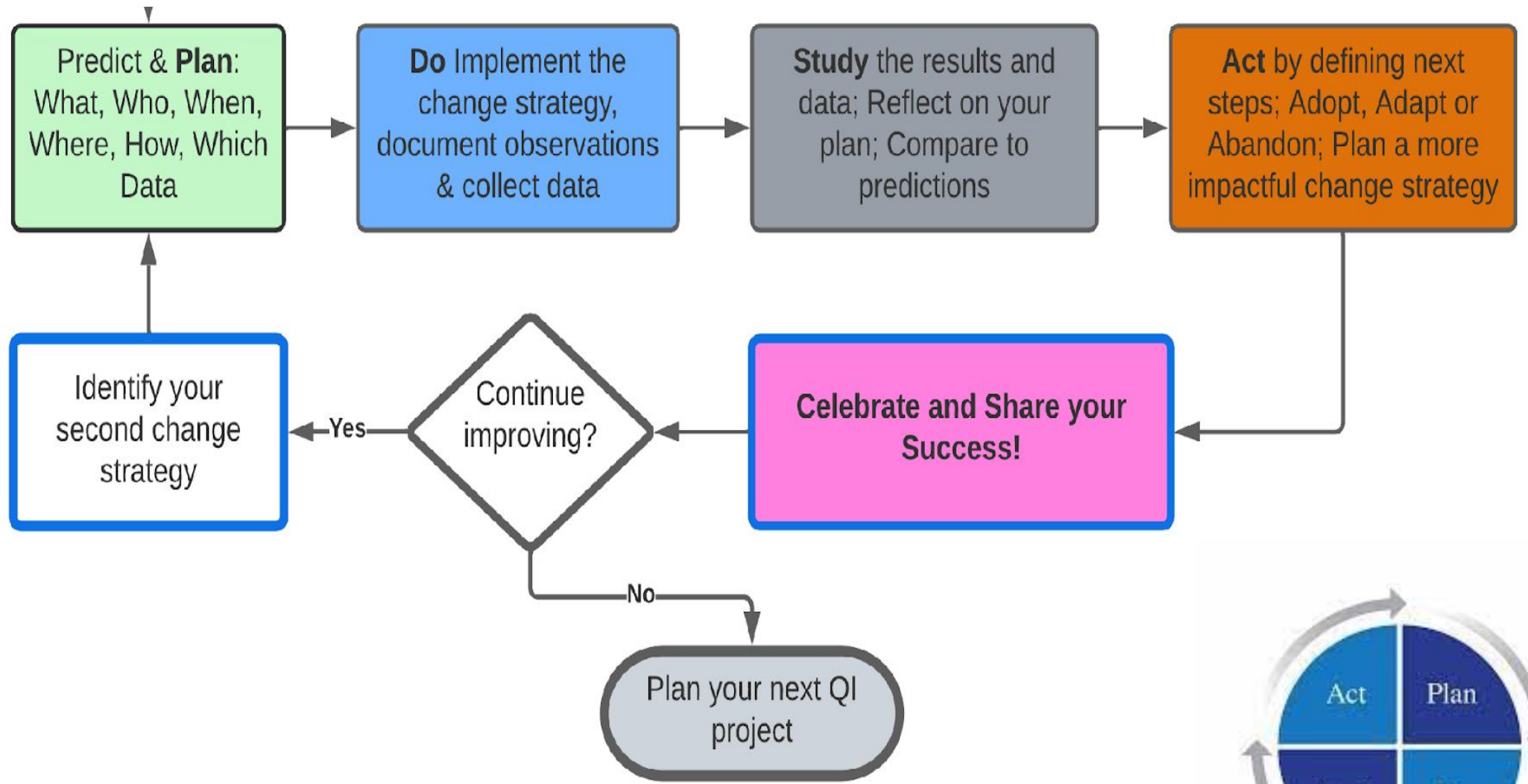


# QI Process Flow 1





# QI Process Flow 2



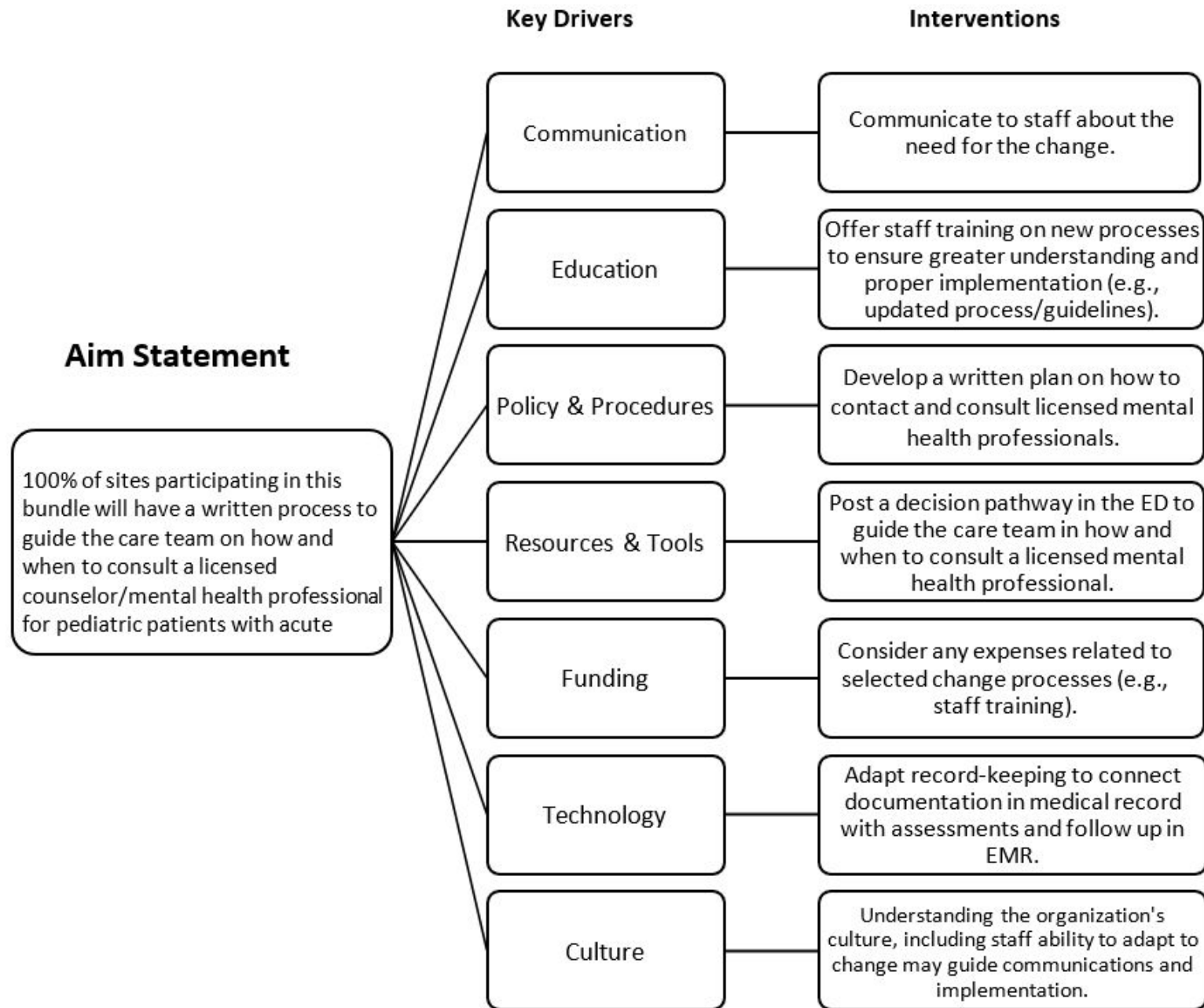


# Quality Measures

- Starts with your SMART Aim
  - How would you measure it?
  - How can you measure it?
- Have you chosen quality measures that are relevant to your ED, important in improving patient outcomes, and supported by the larger team/leadership? (see bundle guides)
- Do you need to adapt or shift your focus?



## SAMPLE KEY DRIVER AND CHANGE STRATEGIES DIAGRAM



# Mental Health Awareness

- Mental Health Awareness Month (May)
- Children's Mental Health Awareness Week (May 7 - 13)
- Opportunity to promote **your** work
- Share with your communications or public affairs office
  - ❖ Optional



# Transition to Breakout Groups

- Remind yourself of your team's Breakout Group by number or name (Groups 1 and 2 are combined)
- Can add your Group Number after your name, e.g.,  
Laura Aird - 7
- 1 hour in Breakout Group
  - Didn't present last time? Plan to present first this session
  - Team QI project updates (bundle, aim, challenges, achievements, questions)
  - Notetakers record and report on lessons learned/model strategies



## **Breakout Group 1 and 2: Saturday Night Fever / Rural Rules!**

**Facilitators: Lisa Gray, Julie Shelton, Joyce Li**

**Team 4:** Sweetwater Hospital Association - Tennessee

**Team 7:** Geisinger Community Medical Center - Pennsylvania

**Team 8:** Springhill Medical Center - Louisiana

**Team 19:** PeaceHealth Peace Harbor Medical Center - Oregon

**Team 22:** Centura Health - Porter Adventist Hospital - Colorado

**Team 25:** Mercy Health - Lourdes Hospital - Kentucky

**Team 58:** St. Vincent's St. Clair - Alabama

**Team 77:** UPMC Lock Haven - Pennsylvania

**Team 79:** Person Memorial Hospital - North Carolina

**Team 81:** UPMC Pinnacle West Shore - Pennsylvania

**Team 17:** Ascension Mercy Hospital - Wisconsin

**Team 26:** Hiawatha Community Hospital - Kansas

**Team 28:** Western Wisconsin Health - Wisconsin

**Team 32:** Labethe Health - Kansas

**Team 33:** Nemaha Valley Community Hospital - Kansas

**Team 54:** McLaren Thumb Region - Michigan

**Team 67:** Stewart Memorial Community Hospital - Iowa

**Team 68:** Atchison Hospital - Kansas

**Team 70:** Sparrow - Clinton Hospital - Michigan

**Team 86:** Scheurer Hospital - Michigan



**Breakout Group 3: \*Name Pending\***

**Facilitators: Eleni Balourdos, Sue Duffy, Steve Czekalinski**

**Team 3:** Claremore Indian Hospital - Oklahoma

**Team 5:** Wayne HealthCare - Ohio

**Team 16:** Loyola MacNeal Hospital - Illinois

**Team 30:** Tomah Health - Wisconsin

**Team 42:** Prisma Health Upstate - South Carolina

**Team 49:** Adventist Medical Center - Illinois

**Team 50:** Memorial Hospital and Health Care Center - Indiana

**Team 51:** OSF Saint Anthony Medical Center - Illinois

**Team 56:** Ascension St. Vincent - Indiana

**Team 73:** Prairie Ridge Health - Wisconsin

**Team 83:** Inova Fairfax Hospital - Virginia



## **Breakout Group 4: The Fantastic Four**

**Facilitators: Cristina Madero, Moh Saidinejad, Anna Goldman**

**Team 2:** Kaiser Permanente Sunnyside Medical Center - Oregon

**Team 21:** Bon Secours Southside Regional Medical Center - Virginia

**Team 29:** Titus Regional Medical Center - Texas

**Team 31:** Carilion Roanoke Memorial Hospital - Virginia

**Team 34:** Baylor Regional Medical Center at Grapevine - Texas

**Team 36:** Gritman Medical Center - Idaho

**Team 41:** Emerson Hospital - Massachusetts

**Team 55:** Cedars Sinai Medical Center - California

**Team 57:** Geisinger Medical Center - Pennsylvania

**Team 63:** Good Samaritan Hospital Medical Center - New York

**Team 75:** UPMC Passavant - Cranberry - Pennsylvania



## **Breakout Group 5: Fabulous Fivers!**

**Facilitators: Kate Remick, Shari Snyder, Ashley Foster, Tishia Gunton**

**Team 9:** Covenant Hospital - Michigan

**Team 13:** ProMedica Russell J. Ebeid Children's Hospital - Ohio

**Team 38:** Baptist Health Hardin - Kentucky

**Team 40:** Northwestern Medicine - Delnor Hospital - Illinois

**Team 44:** Advocate Good Samaritan Hospital - Illinois

**Team 59:** HSHS St. Elizabeth's Hospital - Illinois

**Team 60:** Silver Cross Hospital - Illinois

**Team 65:** SwedishAmerican Health System - Illinois

**Team 69:** Rush-Copley Memorial Center - Illinois

**Team 76:** UPMC Williamsport - Pennsylvania





## **Breakout Group 6: Sunshine Mood Movers**

**Facilitators: Kasey Petika, Mona Thompson, Neil Uspal**

**Team 6:** Pomona Valley Hospital Medical Center - California

**Team 35:** MemorialCare Long Beach Medical Center - California

**Team 43:** Cape Fear Valley Medical Center - North Carolina

**Team 46:** Medical City Alliance -Texas

**Team 48:** Regional Medical Center - Greenville - Texas

**Team 52:** Pikeville Medical Center - Kentucky

**Team 64:** Torrance Memorial Medical Center - California

**Team 74:** County - Harbor UCLA Medical Center - California

**Team 78:** UNC Rex Healthcare - North Carolina

**Team 80:** UPMC Hamot - Pennsylvania

**Team 82:** WakeMed Health and Hospital - North Carolina



## **Breakout Group 7: CEASES: Children's ED Advocates for Suicide Evaluation and Support**

**Facilitators: Laura Aird, Sheryl Yanger, Vera Feuer, Kim Burkhardt**

**Team 1:** Children's National Hospital - Dist. Col.

**Team 10:** Nationwide Children's Hospital - Ohio

**Team 12:** Robert Wood Johnson University Hospital - New Jersey

**Team 15:** Johns Hopkins Hospital - Maryland

**Team 18:** Connecticut Children's Medical Center - Connecticut

**Team 23:** Randall Children's Hospital at Legacy Emanuel - Oregon

**Team 62:** Akron Children's Hospital - Ohio

**Team 66:** Rhode Island Hospital - Hasbro Children's Hospital - Rhode Island

**Team 72:** Seattle Children's Hospital - Washington

**Team 85:** C.S. Mott Children's Hospital - Michigan



## **Breakout Group 8: Suicide Squashers**

**Facilitators: Jen Donathan, Angela Nguyen, Jason Crellin, Hanna De Hoyos**

**Team 11:** Norton Children's Hospital - Kentucky

**Team 20:** Ann and Robert H. Lurie Children's Hospital of Chicago - Illinois

**Team 27:** Texas Childrens Hospital The Woodlands - Texas

**Team 37:** El Paso Children's Hospital - Texas

**Team 39:** Monroe Carell Jr. Children's Hospital at Vanderbilt - Tennessee

**Team 45:** Cook Children's Medical Center - Texas

**Team 53:** Nemours Childrens Hospital - Florida

**Team 71:** University of North Carolina Hospitals - North Carolina

**Team 84:** University Hospitals Rainbow Babies and Children's Hospital - Pediatric ED - Ohio



# Transition to Breakout Groups



# Welcome Back!

- Overview of progress
- Share 1-2 best practices or lessons learned that were discussed



# Breakout Group Reports

## Order of Report Outs:

- 8: Suicide Squashers
- 7: CEASES: Children's ED Advocates for Suicide Evaluation and Support
- 6: Sunshine Mood Movers
- 5: Fabulous Fivers!
- 4: The Fantastic Four
- 3: ALLIES
- 2 + 1: Saturday Night Fever / Rural Rules!



# Next Steps

- **Elevate the Importance of your Work: Mental Health Awareness Week**
- **Continue your Improvement Journey**
  - Have you accessed resources (e.g., QI Implementation Guide, Intervention Bundle Guides)?
  - Implement your next change strategy
  - Track improvements, challenges, questions
- **June 1st - Collaborative Session #5**
  - Remember to register:  
<https://dellmed-utexas.zoom.us/meeting/register/tJYkd-ihpz8qEteuJkQCMYVCTH2iq3d6oTi#/registration>
  - Turn slides into staff or place in UT Box (before Memorial Day, 5/29)
- **Reminder: June is last collaborative session until September**
- **Optional Office Hours in July and August**



# Team Slides

Get Ready for Team Report Out on June 1, 2023



**EIIC**  
EMSC Innovation and  
Improvement Center



# Remind us of Your Bundle and SMART Aim

- Bundle Choice
- SMART Aim

# Describe Your Change Strategy/Strategies and Outcome

- Add change approaches here
- How did things go?
- What worked, what might need tweaking?
- Are you collecting data? How?
- What did you learn that others might benefit from hearing about?



# What Will You Do Next?

- Add updates and plans here



# New Collaborative Launching in June!

## Pediatric Readiness Quality Improvement Collaborative

Registration Open: <https://redcap.dellmed.utexas.edu/surveys/?s=CywaerLEFJHAX73D>

- Global Aim: Support pediatric champions to implement local pediatric QI efforts
- Coaching by experts in pediatric emergency care (patient safety, assessment, pain, **suicide**)
- Drive best evidence into practice (accelerate change)
- Resources, tools, and best practices
- Shared learning - all teach, all learn
- CAPCE/CNE/MOC Part 4 credit for all participants at no cost

Landing Page: <https://emscimprovement.center/collaboratives/prqc/2023/>



# Pediatric Readiness Quality Improvement Collaborative (PRQC)



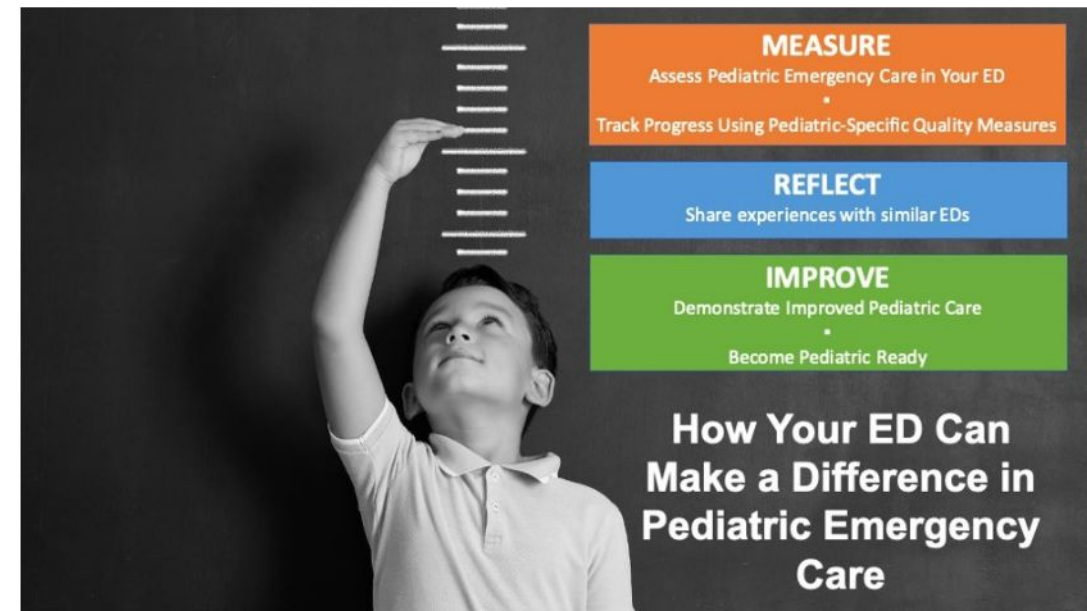
# Why Join or Encourage Others to Join?

- Continue or expand on QI work on suicidality
- Address quality of ED care for children in new areas
- Encourage colleagues that might be interested in improving clinical care practices re suicide or other topics
- Have access to National Pediatric Readiness Quality Initiative resources/dashboards, see <https://sites.utexas.edu/nprqi/>

PRQC Registration  
QR Code



**EIIC**  
EMSC Innovation and  
Improvement Center



# Please Complete Session Evaluation

## *Thank you!*

**We look forward to seeing you on June 1, 2023!**



# Nursing - CE contact hours

May 4, 2023

- Enter your first and last name in the chat if you have not done so already
- Scan the QR code to complete the session evaluation by 1700 (Pacific) on 5/04/2023 to be eligible for CE contact hours



BRN CE Provider: Pediatric Liaison Nurses Los Angeles County. Provider approved by the California Board of Registered Nursing, Provider # 15456, for 1 contact hour

If you have any questions, please contact Robin Goodman at [robin.goodmanrn@gmail.com](mailto:robin.goodmanrn@gmail.com)

